

## 2025 Customer Classification Definitions

<b>RESIDENTIAL UNIT</b>	<ul style="list-style-type: none"> <li>Self-contained residential units including apartments, churches</li> </ul>
<b>SMALL COMMERCIAL UNIT</b>	<ul style="list-style-type: none"> <li>Commercial operations consisting of office space, retail space, repair shop, service station</li> <li>Less than 1,000 sq.ft. of floor area</li> <li>Laundromat (1 unit per four machines)</li> <li>Carwash (1 unit per bay)</li> </ul>
<b>MEDIUM COMMERCIAL UNIT</b>	<ul style="list-style-type: none"> <li>Commercial operation consisting of office space, retail space over 1,000 sq.ft. of floor area</li> <li>Commercial operations requiring water as a process for their operation excluding washroom facilities <ul style="list-style-type: none"> <li>Eating establishment, take out and full service under 1,000 sq.ft.</li> <li>Food/Convenience store under 1,000 sq.ft.</li> <li>Bed and Breakfast</li> <li>Funeral Home</li> <li>Hairdressing Shop</li> </ul> </li> </ul>
<b>HIGH COMMERCIAL UNIT</b>	<ul style="list-style-type: none"> <li>Commercial operations consisting of large grocery, food retail and multiple business development over 1,000 sq.ft. of floor area</li> <li>Commercial operations requiring water as a process for their operation excluding washroom facilities <ul style="list-style-type: none"> <li>Eating establishment, take out and full service over 1,000 sq.ft.</li> <li>Food/Convenience store over 1,000 sq.ft.</li> <li>Motel Facility</li> <li>Industrial Type Business</li> <li>Cleaning Type Business</li> <li>Medical, Dental and Physician Type facilities (less than 1,000 sq.ft. – 1 unit – over 1,000 sq.ft. – 2 units)</li> </ul> </li> </ul>
<b>FARM</b>	<ul style="list-style-type: none"> <li>½ Small Commercial for hobby farm using water for animals – 5 head and under</li> <li>Small Commercial – farm operation – no livestock and/or using water</li> <li>Medium Commercial for farm using water for animals – 40 head and under</li> <li>High Commercial for farm using water for animals – over 41 head</li> </ul>

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<b>HOME OCCUPATION</b>	<ul style="list-style-type: none"> <li>• ½ Residential – Commercial operation which is carried on as an accessory use within a dwelling</li> </ul>
<b>MULTI RESIDENTIAL</b>	<ul style="list-style-type: none"> <li>• Apartment building consisting of more than one residential dwelling shall have one residential unit followed by 80% of the residential unit rate of all other residential dwellings within the building</li> </ul>
<b>HALLS (Single Purpose)</b>	<ul style="list-style-type: none"> <li>• ½ Small Commercial – halls without kitchen/servery facilities</li> </ul>
<b>HALLS with a Kitchen/Servery</b>	<ul style="list-style-type: none"> <li>• Small Commercial – maximum seating capacity of 200 people or less</li> <li>• High Commercial – maximum seating capacity of 201 people or more</li> </ul>
<b>GEO THERMAL</b>	<ul style="list-style-type: none"> <li>• Structures using municipal water as its heat, A/C source shall be applied a standard Commercial Unit</li> </ul>
<b>MISCELLANEOUS</b>	<ul style="list-style-type: none"> <li>• Curling Club – Medium Commercial Unit</li> <li>• Royal Canadian Legion including Hall – Small Commercial</li> <li>• Covered Arenas and all associated operations – 3 units of High Commercial</li> <li>• School – 6 units of High Commercial</li> <li>• Small commercial – Attached Hall in excess of 1,500 sq.ft.</li> </ul> <p>NOTE: Municipality reserves all rights to make any necessary adjustments to all rates based on:</p> <ul style="list-style-type: none"> <li>• Factors not currently addressed in policy</li> <li>• Adjustment to rates based on volume content and nature of use of water</li> </ul>
<b>VACANCY</b>	<ul style="list-style-type: none"> <li>• Units unoccupied for a period of at least two (2) consecutive calendar months with water service maintained are eligible for the vacancy rate (20% of regular water &amp; sewer rates). The vacancy rate will take effect in the 3<sup>rd</sup> month of the vacancy period.</li> <li>• Regular charges will begin for the full month when occupancy is resumed part way through a month</li> <li>• This applies to commercial rate categories only.</li> </ul>