

2025 Customer Classification Definitions

RESIDENTIAL UNIT	<ul style="list-style-type: none"> • Self-contained residential units including apartments, churches
SMALL COMMERCIAL UNIT	<ul style="list-style-type: none"> • Commercial operations consisting of office space, retail space, repair shop, service station • Less than 1,000 sq.ft. of floor area • Laundromat (1 unit per four machines) • Carwash (1 unit per bay)
MEDIUM COMMERCIAL UNIT	<ul style="list-style-type: none"> • Commercial operation consisting of office space, retail space over 1,000 sq.ft. of floor area • Commercial operations requiring water as a process for their operation excluding washroom facilities <ul style="list-style-type: none"> ○ Eating establishment, take out and full service under 1,000 sq.ft. ○ Food/Convenience store under 1,000 sq.ft. ○ Bed and Breakfast ○ Funeral Home ○ Hairdressing Shop
HIGH COMMERCIAL UNIT	<ul style="list-style-type: none"> • Commercial operations consisting of large grocery, food retail and multiple business development over 1,000 sq.ft. of floor area • Commercial operations requiring water as a process for their operation excluding washroom facilities <ul style="list-style-type: none"> ○ Eating establishment, take out and full service over 1,000 sq.ft. ○ Food/Convenience store over 1,000 sq.ft. ○ Motel Facility ○ Industrial Type Business ○ Cleaning Type Business ○ Medical, Dental and Physician Type facilities (less than 1,000 sq.ft. – 1 unit – over 1,000 sq.ft. – 2 units)
FARM	<ul style="list-style-type: none"> • ½ Small Commercial for hobby farm using water for animals – 5 head and under • Small Commercial – farm operation – no livestock and/or using water • Medium Commercial for farm using water for animals – 40 head and under • High Commercial for farm using water for animals – over 41 head

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HOME OCCUPATION	<ul style="list-style-type: none"> • ½ Residential – Commercial operation which is carried on as an accessory use within a dwelling
MULTI RESIDENTIAL	<ul style="list-style-type: none"> • Apartment building consisting of more than one residential dwelling shall have one residential unit followed by 80% of the residential unit rate of all other residential dwellings within the building
HALLS (Single Purpose)	<ul style="list-style-type: none"> • ½ Small Commercial – halls without kitchen/servery facilities
HALLS with a Kitchen/Servery	<ul style="list-style-type: none"> • Small Commercial – maximum seating capacity of 200 people or less • High Commercial – maximum seating capacity of 201 people or more
GEOHERMAL	<ul style="list-style-type: none"> • Structures using municipal water as its heat, A/C source shall be applied a standard Commercial Unit
MISCELLANEOUS	<ul style="list-style-type: none"> • Curling Club – Medium Commercial Unit • Royal Canadian Legion including Hall – Small Commercial • Covered Arenas and all associated operations – 3 units of High Commercial • School – 6 units of High Commercial • Small commercial – Attached Hall in excess of 1,500 sq.ft. <p>NOTE: Municipality reserves all rights to make any necessary adjustments to all rates based on:</p> <ul style="list-style-type: none"> • Factors not currently addressed in policy • Adjustment to rates based on volume content and nature of use of water
VACANCY	<ul style="list-style-type: none"> • Units unoccupied for a period of at least two (2) consecutive calendar months with water service maintained are eligible for the vacancy rate (20% of regular water & sewer rates). The vacancy rate will take effect in the 3rd month of the vacancy period. • Regular charges will begin for the full month when occupancy is resumed part way through a month • This applies to commercial rate categories only.